



# PRIVATE CHARTER FAQ

## **How much is it to charter the pontoon boat for a private trip?**

\$500. Once your reservation is confirmed, you will receive a private link to submit payment. For an additional \$175 you may request an historian to lead your boat tour.

## **How many guests can the pontoon boat accommodate?**

21 guests maximum. Children (ages 4 and up) with an accompanying adult are allowed on the boat.

## **Is the boat wheelchair accessible?**

Unfortunately, the boat launches to board the boat are not wheelchair accessible. There are a series of steps that guests must descend to reach the boat.

## **When is the pontoon boat available for private charter?**

Private Charters are available to reserve throughout the year, depending on availability and appropriate water levels and speeds along the bayou. No private charters on major holidays (New Year's Eve, New Year's Day, Independence Day, Thanksgiving Day, Christmas Eve, Christmas Day.)

## **How much time in advance should I reserve the boat for private charter?**

At least two (2) weeks in advance. Private charters are very popular and dates fill quickly!

## **Am I allowed to bring food and drink onto the boat?**

Food and drink are allowed on the boat, including alcoholic beverages (but please, no glassware.) We kindly request that you properly dispose of items before leaving the boat. BBP will provide a 5-foot table on board for your use.

## **Where does the boat depart from?**

Private Charters will depart from the boat launch at Allen's Landing, 1001 Commerce Street, 77002. Parking is available in the adjacent Spaghetti Warehouse lot at 901 Commerce Street, 77002. There are designated Buffalo Bayou Partnership spaces that you and your guests are welcome to utilize if available. Unmarked spaces can be paid for at the meter stand within the lot. There is additional metered parking along Commerce Street.

## **Where along Buffalo Bayou will the pontoon boat travel?**

Guests will cruise past Allen's Landing, the redeveloped Sesquicentennial Park and Sabine Promenade, as well as the newly renovated Buffalo Bayou Park. For those trips heading east of downtown, you will view the industrial side of our city.

## **Is this a "self-guided" boat trip?**

Yes. Your captain and deckhand will highlight key points of interest along Buffalo Bayou. If you are interested in an in-depth tour of the bayou and city, you may request a historian (based upon availability) for an additional \$175.

## **Does BBP offer public boat tours?**

Yes! See and experience Houston from a whole new angle via Second Saturday and Summer Twilight tours, Waugh Bat Colony tours, history tours, foodie floats, and special holiday cruises. Available dates and more information can be found at [buffalobayou.org](http://buffalobayou.org).



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## **When will I receive confirmation about my private charter?**

At least one week prior to your boat cruise, you will receive an email from BBP confirming the time of your private charter and boat departure location.

## **Boat Tour Cancellations, Rescheduling and Refund Policy**

Unpaid tours will be cancelled if payment is not received by the 1-week deadline. Private Charters are non-refundable.

Since Buffalo Bayou is a natural waterway, changes in Houston's weather, such as flooding and fast moving water, often affect our boat tours. If Buffalo Bayou Partnership cancels the trip for waterway- or weather-related reasons, you will have the option of rescheduling or receiving a full refund. BBP will do its best to provide notification of cancellation 3-4 hours prior to a scheduled trip, unless other arrangements have been made. We recommend you pass this information along to any guests, caterers or vendors you include on your trip.

**Questions?** Please contact: Mariel Guenther at [mguenther@buffalobayou.org](mailto:mguenther@buffalobayou.org) or call 713.752.0314 ext. 304.