

Position Announcement:

Pontoon Boat Tour Captain

Reports To: Venue and Visitor Services Supervisor

Classification: Contract Pay Rate: \$35/hour

Departure Location: Buffalo Bayou Partnership, 723 N Drennan St, Houston TX 77003

Buffalo Bayou Partnership

Established in 1986, Buffalo Bayou Partnership (BBP) is the nonprofit organization creating and stewarding welcoming parks, trails, and unique spaces, connecting Houstonians with the city's most significant natural waterway. BBP focuses on a 10-mile stretch of Buffalo Bayou, from Shepherd Drive through downtown, into the East End, and on to the Port of Houston Turning Basin. In addition to spearheading and maintaining award-winning green spaces such as Buffalo Bayou Park, BBP also removes trash from the waterway, restores and preserves natural habitats, and engages tens of thousands of visitors each year through dynamic programming, public art, volunteer events, and recreational opportunities.

Position Summary

BBP is seeking an experienced Boat Captain to lead tours and crew in the safe and efficient operation of the BBP pontoon boat. The Boat Captain will be responsible for overseeing all aspects of the vessel's operations, including navigation, safety, cleanliness of the boat, and crew management. The ideal candidate will have a passion for boating and customer service as well as strong leadership skills, experience in marine transportation, and knowledge of and adherence to Coast Guard compliance. The Boat Captain plays a crucial role in creating a positive and safe experience for passengers, requiring efficient communication, attention to detail, and a proactive approach to fulfilling responsibilities.

Duties and Responsibilities

- Monitor weather and water conditions and communicate with BBP staff prior to tours
- Conduct deckhand training as assigned
- Operate and navigate the vessel safely and efficiently
- Maintain a high level of safety for passengers and crew at all times
- Ensure compliance with all local, state, and federal regulations
- Maintain logs and other records as required by law
- Report maintenance deficiencies

- Available for flexible hours, including evenings and weekends, to accommodate BBP's boat tour schedule
- Ensure the boat is clean and ready for tours
- Use personal phone to communicate passenger headcount to the main office and ensure accurate record-keeping
- Must participate in required training
- Must submit invoices in a timely manner

Qualifications

- Hold a current Master Merchant Mariners license
- Able to operate vessel controls and equipment
- Able to stand, walk, and climb for extended periods
- Able to handle a 60lb gangplank
- Able to provide excellent customer service
- Able to represent BBP with a high level of integrity and professionalism and adhere to BBP's policies
- Able to correspond via email
- Able to communicate effectively with individuals of varying ages as well as social and cultural backgrounds
- Dependable, flexible, and adaptable in a dynamic, changing environment
- Available to work weekends, evening hours, and holidays if necessary
- Spanish language skills a plus

Salary and Benefits

Buffalo Bayou Partnership offers a competitive salary and excellent benefits. BBP is an Equal Opportunity Employer.

To Apply:

Please submit resume and cover letter to jobs@buffalobayou.org
Subject line: Boat Captain

No phone calls please.